HEADQUARTERS AND
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Mat Jackmond
My Fire Rules
3225 McLeod Dr #100
Las Vegas, NV 89121

Dear Mat,

The purpose of this letter is to express my appreciation for My Fire Rules suite of products. Prior to implementing My Fire Rules suite of products, we would spend countless hours reviewing incident reports to validate the information, prior to submitting to the State and Federal National Fire Incident Reporting System (NFIRS). Due to the number of incidents that needed to be reviewed, there would be errors that would be missed. This would result in getting notifications from the Illinois Office of the State Fire Marshal (OSFM) of reports needing to be corrected and resubmitted. After the implementation of My Fire Rules Incident Validation, we were able to almost completely eliminate the manual error checking because of the rules we were able to create with the program which required user correction prior to being marked complete. This also increased efficiency in the Illinois OSFM office because they were not having to send back incident reports for correction. In addition, we were able to establish warning rules that were designed to catch the report writer's eye and make sure accurate information was being captured in the incident report.

The addition of the Metrics Toolkit has also increased our efficiency because we are now able to mine our data through the use of Pivot Tables. Metrics allows us to dig into our data while also being able to customize what we are viewing through the tools in Microsoft's Excel. Examples include grouping response districts, grouping hours of day and grouping apparatus. Because we are able to save the worksheet, we no longer have to create the unique grouping each time we evaluate the data, cutting down on time and improving efficiency.

The latest edition to the Metrics Toolkit expands this reporting capability the ZOLL ePCR data. For the first time, we are able to mine our EMS data for Quality Assessment and Quality Improvement. Having this ability contributed to the Elgin Fire Department being awarded the American Heart Association's Mission: Lifeline Silver Award (2015) and Gold Award (2016) for ST Elevation Myocardial Infarction (STEMI) patients. As additional ad hoc requests come up for EMS data, we now have the comfort in knowing that if we capture the data in the electronic patient care report (ePCR), we'll be able to report on it.

This only touches on a couple of the incident data validation aspects we also utilize My Fire Rules for the Training module as well as the Occupancy module. This allows us to additionally ensure the data quality in these modules, write custom reports to meet our unique needs, as well as mine the data. Their Metrics program also decreases the learning curve on mining data, as the training focus becomes more about Pivot Tables than it does about their program. If you can learn the manipulation of Pivot Tables data, then you only need to learn what data elements are in what individual pivot. Elgin Fire has been using the My Fire Rules suite of products since 2007 and the amount of time that their programs have saved our organization cannot even begin to be counted.

Sincerely,

David A Schmidt
Fire Chief