



Notice to our Loyal Customers (and Potential Customers)

April: 25, 2018

The Rules Guys will not be at the ZOLL Summit this year.

-) Do not be concerned, we continue to Support and Improve our Products!
 - o We are steadfast in continuing our efforts of “Improving the Quality & Usefulness of Fire Service and EMS Data!”
-) Be advised that:
 - o our software is not available on the “ZOLL Hosted Platform”
 - o our software continues to be available on Local/Enterprise Systems and Other Hosted Solutions
-) We are planning to provide reviews of “Cloud Platform/Solutions for Running ZOLL FireRMS” in the near future
-) Our “Trusted Analytics” products continue to be available for all ZOLL Modules (except on the “ZOLL Hosted Platform”)
 - o Incident
 - o Occupancy & Hydrants
 - o Training & Personnel
 - o Vehicles & Equipment
-) Our “ZOLL ePCR Metrics” is still going strong and providing a “Full Featured Data Warehouse Solution” for your ZOLL ePCR data
-) PLUS, we continue to assist and support our Customers with ANY and ALL Database needs, including
 - o Hyper-V and VMWare problems
 - incorrect configuration can cause data problems
 - o Identifying and correcting Data Capture errors and other errors in the historical data caused by changing codes or other “undocumented code list change errors”

Sincerely,

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