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Data collection has always been an issue at our department. We used to spend close to 15 hours every month going over the data and fixing it just so it could be exported to the state; with the addition of NEMSIS the number of data errors increased. Even with numerous “crew trainings” (and re-trainings), there were still errors in our data that had to be fixed before submission. After implementing My Fire Rules, that time dropped to zero. My Fire Rules enables the person entering the report to quickly and easily find problems and correct them prior to completing the incident; and our Crews would much rather enter the data correctly the first time than have to fix it at a later date.

Implementing My Fire Rules was a very easy process with great technical support provided by their company. In the first day, we implemented a number of rules that fixed the main issues. Over the course of a few weeks (with an hour here or an hour there) we developed more rules to cover every problem we encountered as we recognized them. We now have a total of 154 active rules that will be checked on each and every call. If the NFIRS or NEMSIS code changes (or if our requirements change), we can easily add or alter rules to cover these changes. My Fire Rules technical support has helped us to develop rules and manage the program to meet our needs. If we ever have an issue, it is corrected in a timely manner.

Overall, My Fire Rules has been the best investment we have made in managing our database!

- We have more reliable data.
- We spend less time correcting errors by the crews which decreases the time spent exporting our data to the state.
- And best of all, “Strategic Decisions” can now be made knowing that we can depend on our data.

With My Fire Rules, data collection is no longer a problem and we can feel confident about the reliability and dependability of our database.